SmartHub Voice Assistant

Now you can connect with **Berkeley Electric Cooperative** through SmartHub and your smart home device like your Amazon Echo or Google Home. Pay your bill, get payment history, check your usage and more anytime. Here are some tips on how you can interact with Berkeley Electric through your smart home device.

What Devices are Supported?

All Amazon Echo and Google Home devices are supported. This includes:

- Amazon Echo
- Amazon Echo Dot
- Amazon Echo Plus
- Amazon Echo Show
- Amazon Echo Spot
- Google Home
- Google Home Hub
- Google Home Max
- Google Home Mini

What Functionality is Available?

Below is a list of the current functionality included in SmartHub voice assistant:

- **Account Balance** (If prepaid, device will give days remaining)
    - What is my balance?
    - What's my payment amount?
    - When's my due date?
    - How much do I owe?
    - What's my electric bill?

- **Most Recent Billing and Payment History**
    - What was my last payment amount?
    - What was my prior billing?
    - What is my payment history?
    - What is my last bill?

- Payments
  - You can make a one-time payment with a previously-stored payment option.

- Current Outage Information
  - Is there an outage?
  - Do I have any outages on my account?
  - Is my power out?

- Account Number
  - What's my account number?
  - Account number?

- Custom Alerts
  - Any news?
  - Any alerts?
  - Is there any information available?

- Help
  - You can request your current balance, get information about your last payment, check for outages on your accounts, read your account number, and get information or alerts. We are always adding new features to better serve you!
  - You can ask for alerts, inquire about your current account balance, read your linked accounts, check outage statuses, and read utility alerts.